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Changing Unit ID of a Talkswitch / Fortivoice System

Last Updated: 07/13/2015

Using an analog phone

- 1. Connect an analog phone to one of the E (extension) ports on the back of the unit
- 2. Lift the handset then press FLASH button
- 3. Dial # (system may ask you for the unit password)
- 4. When it asks you to enter your command please dial 00# (this will give you the current unit ID)
- 5. Follow the phone system audio instructions, if given.
- 6. To change dial 01# (unit ID 1), 02# (unit ID 2), ETC.

Using an IP Phone

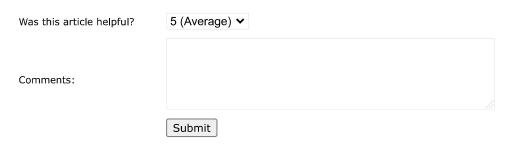
- Lift the handset and dial *55# on the phone
 (Some IP phones may use *55 Send, or *55 Dial)
- 3. This will enter command mode. (you may be asked for system password)
- 4. When it asks you to enter your command please dial 00# (this will give you the current unit ID)
- 5. Follow the phone system audio instructions, if given.
- 6. To change dial 01# (unit ID 1), 02# (unit ID 2), ETC.

VIA the CLI please do the following:

- 1. Close CLI window and Close the software (Do Not Save)
- 2. Click Tools --> Terminal window CLI --> Type at !tb=1

NOTE: It is highly recommended to utilize a phone to change the system Unit ID. Only use the CLI as a last resort. Be aware that some system setting could change. You should complete a save to file backup before changing the system Unit ID and check all settings after changing the system Unit ID.

Tags: Unit ID



Related Articles

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- > Using TS-9133i or TS-9143i or TS-9112i or TS-480i Phones (User Guides)
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- > Phone Utility Upgrade Firmware
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- > Update the phone system Firmware Manually
- > How to Update the TalkSwitch Management Software and Firmware
- > Adding TS-350i, TS-450i, and TS-550i IP Phones
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- > Configuring Analog Telephone Lines
- > Adding WAV Files to TalkSwitch System
- > VoIP Caller ID
- > Programming TS-9133i or TS-9143i Function Keys
- > Programming TS-480i Softkeys
- > Programming TS-450i Function Keys
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- > How to Reset Talkswitch Configuration Password
- > Changing the Date and Time of the TalkSwitch System
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- > Unable to Obtain IP Address
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- > Defaulting/Rebooting TS-9133i Phone
- > Using GMX.com as Your E-mail Server
- > Setting up Email Service
- > Backing up you Talkswitch Configuration
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- > Rebooting a TalkSwitch Unit
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- > Fortivoice Console dropping or losing calls
- > Date and Time issue on TalkSwicth / FortiVoice systems > Updating the Fortivoice Management Software and Firmware
- > Fortivoice Management Software Line Optimization Issue > 860I wireless base station is not receiving an IP address
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- > Talkswitch Auto-Discovery not working
- > Fortivoice 60 series IP phones and TalkSwitch compatibility
- > Transferring a console license to a new system
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- > FortiVoice 350i telephone officially discontinued, x60I Series compatibility.
- > FortiVoice Click to Dial Software
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